

# **ROLE DESCRIPTION**

# **Psychologist**

Cluster	Stronger Communities	
Department	Department of Communities and Justice	
Division/Branch/Unit	Youth Justice	
Location	Various	
Classification/Grade/Band	Psychologist	
Role Number	Various	
ANZSCO Code	272399	
PCAT Code	1119192	
Date of Approval	22 January 2018 (6/3/20)	REF: JJ 0071
Agency Website	www.dcj.nsw.gov.au	

This role description is to be read in conjunction with the relevant conditions, characteristics and criteria included in the *Crown Employees (Psychologists) Award C8526 of 15 April 2016.* 

# **Agency overview**

The Department of Communities and Justice (DCJ) is the lead agency under the Stronger Communities Cluster. DCJ works to enable everyone's right to access justice and help for families through early intervention and inclusion, with benefits for the whole community. Stronger Communities is focussed on achieving safe, just, inclusive and resilient communities by providing services that are effective and responsive to community needs. For the first time, the creation of DCJ and Stronger Communities provides an opportunity to focus on prevention and early intervention across both the social welfare and justice systems.

#### Primary purpose of the role

Provide a consultancy service to staff regarding the psychological needs of Youth Justice clients within custodial and community locations, as well as advice to statutory authorities.

Operate as a member of a multi-disciplinary team, delivering psychological assessment, intervention, and therapeutic services.

### Key accountabilities

- Undertake psychological assessment, intervention, and deliver therapeutic services or programs to young people who offend, including those who sexually offend.
- Assist in the formulation and review of individual Risk Needs Responsivity based case plans for the management and supervision of young people on remand or sentenced to a custodial or community order.
- Deliver training to staff, including Youth Justice Caseworkers, in the screening, identification and support of young people with mental health problems, intellectual disability or cognitive impairment.
- Maintain confidential documentation, including electronic Case Notes on Client Information
   Management System, in accordance with departmental policies, APS guidelines on record keeping and
   professional ethics.

• Prepare reports, advice, and consultation to statutory authorities such as Children's Courts, the Serious Young Offenders Review Panel, State Parole Authority, and Mental Health Review Tribunal.

# Key challenges

- Delivering an ethical and effective psychological service to involuntary clients with a range of complex needs and challenging behaviours, and who are often difficult to engage.
- Managing competing priorities in the face of increasing demand for psychological services within the context of limited professional resources, particularly in rural and isolated areas.
- Privacy and confidentiality are critical issues that must be carefully negotiated within the Juvenile Justice context, where failure to disclose may result in clear risk to the client or others.

## **Key relationships**

Who	Why
Internal	
Professional Development Psychologist	Receive clinical supervision, support and advice on issues relating to psychological assessment, intervention, research and ongoing professional development
	Guidance and advice on ethical issues
Psychologists	Peer advice and collaboration
	Statewide consistency in psychological service delivery
Operational Managers	Provide advice regarding psychological services, program integrity and the co-ordination of resources
	Respond to training needs
Caseworkers	Provide advice on the integration of psychological services to support the development and review of case plans
	Provide support and advice on the engagement and/or management of young people
External	
Young People	Provide a comprehensive psychological service involving assessment, intervention and evaluation, making referrals for specialist assessment and/or ongoing therapeutic support as required
Families and Carers	Provide advice and support to families and carers
Justice System Staff	Provide information and advice to police, magistrates and court services staff on psychological matters related to YJ clients
Other Agencies and Community	Work with other government agencies and NGOs in order to meet the needs of young people who offend
	Provide advice and support to families and carers

## **Role dimensions**

#### **Decision making**

The position holder is generally guided by legislation, policies, guidelines and procedures encompassing the administration of juvenile justice in New South Wales. Such legislation includes the WH&S Act 2011, Young Offender's Act 1997, Children (Criminal Proceedings) Act 1987, Bail Act 2013, Children (Community Service Orders) Act 1987, the Children (Detention Centres) Act 1987 and the Crimes (Sentencing Procedures) Act 1999. The incumbent is also guided by the operational and strategic plans of Youth Justice.

## Reporting line

Administratively - Assistant Manager

Clinical supervision - Professional Development Psychologist.

**Direct reports** 

Nil

**Budget/Expenditure** 

Nil

## **Essential requirements**

- Minimum four year accredited qualification in psychology with current provisional or full registration with the Psychology Board of Australia:
- Demonstrated expertise in the psychological assessment and treatment of adolescents, including mental health issues, cognitive impairment, and with respect to behaviour management
- Demonstrated level of knowledge and understanding of contemporary concepts, principles and practices relevant to the psychological assessment and treatment of young people who offend
- Demonstrated knowledge and ability with regards to criminogenic risk assessments, including risks related to sex and violent offending and associated interventions
- Sound knowledge and understanding of the psychologist's ethical and legal obligations and professional accountability relating to agency policies and procedures
- Knowledge of and respect for Aboriginal and Torres Strait Islander culture.
- A current Drivers' Licence with ability and willingness to travel throughout NSW

Appointments are subject to reference checks. Some roles may also require the following checks/ clearances:

- National Criminal History Record Check in accordance with the Disability Inclusion Act 2014
- Working with Children Check clearance in accordance with the Child Protection (Working with Children) Act 2012

#### \*Progression to Specialist Psychologist

Assignment or progression to the Award classification of Specialist Psychologist will be subject to persons satisfying the criteria prescribed in the Award.

### Capabilities for the Role

The NSW Public Sector Capability Framework applies to all NSW public sector employees. The Capability Framework is available at <a href="https://www.psc.nsw.gov.au/capabilityframework">www.psc.nsw.gov.au/capabilityframework</a>

## **Capability summary**

Below is the full list of capabilities and the level required for this role. The capabilities in bold are the focus capabilities for this role. Refer to the next section for further information about the focus capabilities.

**NSW Public Sector Capability Framework** 

Capability Group	Capability Name	Level
Personal Attributes	Display Resilience and Courage	Adept
	Act with Integrity	Adept
	Manage Self	Adept
	Value Diversity	Adept
Relationships	Communicate Effectively	Adept
	Commit to Customer Service	Adept
	Work Collaboratively	Intermediate
	Influence and Negotiate	Adept
Results	Deliver Results	Adept
	Plan and Prioritise	Adept
	Think and Solve Problems	Adept
	Demonstrate Accountability	Intermediate
Business Enablers	Finance	Foundational
	Technology	Adept
	Procurement and Contract Management	Foundational
	Project Management	Intermediate

# Focus capabilities

The focus capabilities for the role are the capabilities in which occupants must demonstrate immediate competence. The behavioural indicators provide examples of the types of behaviours that would be expected at that level and should be reviewed in conjunction with the role's key accountabilities.

NSW Public Sector Capability Framework			
Group and Capability	Level	Behavioural Indicators	
Personal Attributes Act with Integrity	Адерт • •	<ul> <li>the team/unit</li> <li>Set an example for others to follow and identify and explain ethical issues</li> <li>Ensure that others understand the legislation and policy framework within which they operate</li> <li>Act to prevent and report misconduct, illegal and inappropriate</li> </ul>	
Relationships Communicate Effectively	Adept	<ul> <li>Tailor communication to the audience</li> <li>Clearly explain complex concepts and arguments to individuals and groups</li> <li>Monitor own and others' non-verbal cues and adapt where necessary</li> <li>Create opportunities for others to be heard</li> <li>Actively listen to others and clarify own understanding</li> <li>Write fluently in a range of styles and formats</li> </ul>	
Relationships Work Collaboratively	Intermediate	<ul> <li>Build a supportive and co-operative team environment</li> <li>Share information and learning across teams</li> <li>Acknowledge outcomes which were achieved by effective collaboration</li> </ul>	

Group and Capability	Level	Behavioural Indicators	
		<ul> <li>Engage other teams/units to share information and solve issues and problems jointly</li> <li>Support others in challenging situations</li> </ul>	
Relationships Influence and Negotiate	Adept	<ul> <li>Negotiate from an informed and credible position</li> <li>Lead and facilitate productive discussions with staff and stakeholders</li> <li>Encourage others to talk, share and debate ideas to achieve a consensus</li> <li>Recognise and explain the need for compromise</li> <li>Influence others with a fair and considered approach and sound arguments</li> <li>Show sensitivity and understanding in resolving conflicts and differences</li> <li>Manage challenging relations with internal and external stakeholders</li> <li>Pre-empt and minimise conflict</li> </ul>	
Results Think and Solve Problems	Adept	<ul> <li>Research and analyse information, identify interrelationships and make recommendations based on relevant evidence</li> <li>Anticipate, identify and address issues and potential problems and select the most effective solutions from a range of options</li> <li>Participate in and contribute to team/unit initiatives to resolve common issues or barriers to effectiveness</li> <li>Identify and share business process improvements to enhance effectiveness</li> </ul>	
Business Enablers Technology	Adept	<ul> <li>Demonstrate a sound understanding of technology relevant to the work unit, and identify and select the most appropriate technology for assigned tasks</li> <li>Identify opportunities to use a broad range of communications technologies to deliver effective messages</li> <li>Understand, act on and monitor compliance with information and communications security and use policies</li> <li>Identify ways to leverage the value of technology to achieve team/unit outcomes, using the existing technology of the business</li> <li>Support compliance with the records, information and knowledge management requirements of the organisation</li> </ul>	