

Role Description

Grants Advisor



**Regional
NSW**

| | |
|---------------------------|--|
| Cluster | Regional NSW |
| Agency | Department of Regional NSW |
| Division/Branch/Unit | Regional Development and Programs/Regional Programs |
| Location | Various |
| Classification/Grade/Band | Clerk Grade 7/8 |
| Role Family | Bespoke/ Project & Programs / Delivery |
| ANZSCO Code | 511112 |
| PCAT Code | 1119192 |
| Date of Approval | January 2018 (updated March 2022) |
| Agency Website | www.drnsw.nsw.gov.au |

Agency overview

The Department of Regional NSW (DRNSW) was formed in 2020 as a central agency for regional issues. The Department is responsible for building resilient regional economies and communities, strengthening primary industries, managing the use of regional land, overseeing the state's mineral and mining resources and ensuring government investment in regional NSW is fair and delivers positive outcomes for local communities and businesses.

Our Regional Programs and Regional Recovery branches coordinate and deliver sector excellence and leadership in grants design, administration, evaluation and program assurance to support social and economic outcomes for regional NSW, while also enabling people, businesses and communities to recover from disasters including flood, bushfire, COVID-19 and drought. The Regional Recovery branch includes the Office for Regional Youth and provides support to the Minister for Regional Youth and coordinates critical Regional Youth Task Force activities.

Primary purpose of the role

Facilitate and coordinate the grants process and the development and implementation of policies, strategies and standards for the management, governance and administration of grants.

Key accountabilities

- Provide a customer facing advisory service, providing information and guidance to grants applicants, contributing to the efficient and compliant management of regional assistance grants administered as part of the Department of Regional NSW.
- Assess grant applications; providing recommendations with regard to grant eligibility and the appropriate type and level of assistance to provide the appropriate level of funding to grant applicants.
- Provide advice to staff regarding program guidelines and eligibility criteria as well as liaising with staff on applications received for assessment.
- Co-ordinate and contribute to grants assessment policies, projects and activities that support the economic development of businesses and industries in NSW.
- Implement assessment and review processes and contribute to the continual improvement to processes and systems that support a transparent, effective and efficient grants assessment process.

- Draft Departmental correspondence, Ministerial briefing notes, to ensure the provision of quality and timely information.
- Liaise with contractors/consultants to ensure high quality service delivery.
- Provide input to the development and implementation of departmental program evaluations to enable the effective evaluation and assessment of grants.

Key challenges

- Providing sound advice regarding equitable disbursement of funds; making judgements on whether assistance should be provided, at what level and under what conditions, to balance the needs of the applicant with the responsible use of government funds
- Managing a high volume of enquiries from applicants with varied skills and knowledge in grant writing and working in an online environment.

Key relationships

| Who | Why |
|-----------------------------|--|
| Internal | |
| Manager Regional Grants | <ul style="list-style-type: none"> • Share information, liaise, consult and coordinate activities and projects. • Provide advice on the governance, performance and management of grant programs |
| Team Members | <ul style="list-style-type: none"> • Work collaboratively to contribute to achieving team outcomes |
| External | |
| Key industry stakeholders | <ul style="list-style-type: none"> • Monitor compliance and ensure open communication and monitoring of financial obligations |
| Consultants and contractors | <ul style="list-style-type: none"> • Liaise with contractors and consultants to monitor contract deliverables against identified contract indicators. |

Role dimensions

Decision making

- Provides advice to staff in relation to program guidelines
- Sets priorities for the day-to-day work of the position to ensure effective ongoing management of multiple grants programs
- Makes recommendations to the Manager, Regional Grants in relation to applications for assistance.
- Consults with the Manager, Regional Grants in determining the overall approach required for projects, priorities and timeframes

Reporting line

Manager Regional Grants

Direct reports

Nil

Budget/Expenditure

Nil

Capabilities for the role

The [NSW public sector capability framework](#) describes the capabilities (knowledge, skills and abilities) needed to perform a role. There are four main groups of capabilities: personal attributes, relationships, results and business enablers, with a fifth people management group of capabilities for roles with managerial responsibilities. These groups, combined with capabilities drawn from occupation-specific capability sets where relevant, work together to provide an understanding of the capabilities needed for the role.

The capabilities are separated into **focus capabilities** and **complementary capabilities**.

Focus capabilities


Focus capabilities are the capabilities considered the most important for effective performance of the role. These capabilities will be assessed at recruitment.

The focus capabilities for this role are shown below with a brief explanation of what each capability covers and the indicators describing the types of behaviours expected at each level.

FOCUS CAPABILITIES

| Capability group/sets | Capability name | Behavioural indicators | Level |
|---|---|--|--------------|
|  Personal Attributes | Act with Integrity Be ethical and professional, and uphold and promote the public sector values | <ul style="list-style-type: none"> • Represent the organisation in an honest, ethical and professional way and encourage others to do so • Act professionally and support a culture of integrity • Identify and explain ethical issues and set an example for others to follow • Ensure that others are aware of and understand the legislation and policy framework within which they operate • Act to prevent and report misconduct and illegal and inappropriate behaviour | Adept |
| | Commit to Customer Service Provide customer-focused services in line with public sector and organisational objectives | <ul style="list-style-type: none"> • Focus on providing a positive customer experience • Support a customer-focused culture in the organisation • Demonstrate a thorough knowledge of the services provided and relay this knowledge to customers • Identify and respond quickly to customer needs • Consider customer service requirements and develop solutions to meet needs • Resolve complex customer issues and needs • Cooperate across work areas to improve outcomes for customers | Intermediate |
|  Relationships | Work Collaboratively Collaborate with others and value their contribution | <ul style="list-style-type: none"> • Build a supportive and cooperative team environment • Share information and learning across teams • Acknowledge outcomes that were achieved by effective collaboration • Engage other teams and units to share information and jointly solve issues and problems • Support others in challenging situations • Use collaboration tools, including digital technologies, to work with others | Intermediate |
| | Deliver Results Achieve results through the efficient use of resources and a commitment to quality outcomes | <ul style="list-style-type: none"> • Seek and apply specialist advice when required • Complete work tasks within set budgets, timeframes and standards • Take the initiative to progress and deliver own work and that of the team or unit • Contribute to allocating responsibilities and resources to ensure the team or unit achieves goals • Identify any barriers to achieving results and resolve these where possible • Proactively change or adjust plans when needed | Intermediate |





FOCUS CAPABILITIES

| Capability group/sets | Capability name | Behavioural indicators | Level |
|---|---|---|--------------|
| | Think and Solve Problems Think, analyse and consider the broader context to develop practical solutions | <ul style="list-style-type: none"> Identify the facts and type of data needed to understand a problem or explore an opportunity Research and analyse information to make recommendations based on relevant evidence Identify issues that may hinder the completion of tasks and find appropriate solutions Be willing to seek input from others and share own ideas to achieve best outcomes Generate ideas and identify ways to improve systems and processes to meet user needs | Intermediate |
| | Demonstrate Accountability Be proactive and responsible for own actions, and adhere to legislation, policy and guidelines | <ul style="list-style-type: none"> Be proactive in taking responsibility and being accountable for own actions Understand delegations and act within authority levels Identify and follow safe work practices, and be vigilant about own and others' application of these practices Be aware of risks and act on or escalate risks, as appropriate Use financial and other resources responsibly | Intermediate |
|  Business Enablers | Finance Understand and apply financial processes to achieve value for money and minimise financial risk | <ul style="list-style-type: none"> Understand basic financial terminology, policies and processes, including the difference between recurrent and capital spending Consider financial implications and value for money in making recommendations and decisions Understand how financial decisions impact the overall financial position Understand and act on financial audit, reporting and compliance obligations Display an awareness of financial risk, reputational risk and exposure, and propose solutions to address these | Intermediate |
| | Project Management Understand and apply effective planning, coordination and control methods | <ul style="list-style-type: none"> Perform basic research and analysis to inform and support the achievement of project deliverables Contribute to developing project documentation and resource estimates Contribute to reviews of progress, outcomes and future improvements Identify and escalate possible variances from project plans | Intermediate |

Complementary capabilities

Complementary capabilities are also identified from the Capability Framework and relevant occupation-specific capability sets. They are important to identifying performance required for the role and development opportunities.

Note: capabilities listed as 'not essential' for this role are not relevant for recruitment purposes however may be relevant for future career development.

| COMPLEMENTARY CAPABILITIES | | | |
|---|-------------------------------------|--|--------------|
| Capability group/sets | Capability name | Description | Level |
|  Personal Attributes | Display Resilience and Courage | Be open and honest, prepared to express your views, and willing to accept and commit to change | Intermediate |
| | Manage Self | Show drive and motivation, an ability to self-reflect and a commitment to learning | Intermediate |
| | Value Diversity and Inclusion | Demonstrate inclusive behaviour and show respect for diverse backgrounds, experiences and perspectives | Foundational |
|  Relationships | Communicate Effectively | Communicate clearly, actively listen to others, and respond with understanding and respect | Adept |
| | Influence and Negotiate | Gain consensus and commitment from others, and resolve issues and conflicts | Intermediate |
|  Results | Plan and Prioritise | Plan to achieve priority outcomes and respond flexibly to changing circumstances | Adept |
|  Business Enablers | Technology | Understand and use available technologies to maximise efficiencies and effectiveness | Intermediate |
| | Procurement and Contract Management | Understand and apply procurement processes to ensure effective purchasing and contract performance | Foundational |