# Role Description Cyber Security Analyst



| Cluster                   | Treasury                                 |
|---------------------------|--|
| Agency                    | NSW Treasury                             |
| Division/Branch/Unit      | Chief Information / Information Security |
| Location                  | Sydney CBD                               |
| Classification/Grade/Band | Clerk Grade 9/10                         |
| ANZSCO Code               | TBC                                      |
| PCAT Code                 | ТВС                                      |
| Date of Approval          |  |
| Agency Website            | https://www.treasury.nsw.gov.au          |

### Primary purpose of the role

The Cyber Security Analyst is responsible for the protection of data and information security and implementation and monitoring of compliance with NSW Government cybersecurity policies and procedures.

### Key accountabilities

- Develop, maintain, implement and oversee compliance of NSW Government cybersecurity policies and procedures.
- Develop and perform regular security reviews and compliance testing to ensure adherence to adopted security standards.
- Provides counsel for all divisions across NSW Treasury on Information and cyber security practises that meet the business needs and are aligned to Government cybersecurity policies as well as regulatory requirements.
- Develop, implement and manage measurable information security awareness campaigns.
- Work closely with other NSW GovConnect agencies on GovConnect's cyber security initiatives.
- Led implementation of various information and cyber security initiatives.

## Key challenges

- Develop and maintain detailed knowledge of GovConnect's multiple, complex platforms and technologies to enable effective implementation of cyber security controls and provide sound advice.
- Develop and maintain an active culture of cyber security awareness within the organisation.
- Balancing the operational needs of NSW Treasury and the compliance of NSW Government cybersecurity policies and procedures



# Key relationships

| Who               | Why  |
|-------------------|--|
| Internal          |  |
| Manager           | <ul> <li>Escalate issues, keep informed, advise and receive instructions</li> </ul>  |
| IT Team           | <ul> <li>Inspire, guide, support and motivate team, provide direction and manage<br/>performance</li> </ul>  |
|                   | <ul> <li>Review the work and proposals of team members in the role's areas of</li> </ul>   |
|                   | specialisation and accountability  |
|                   | <ul> <li>Encourage team to work collaboratively to contribute to achieving the team's</li> </ul>   |
|                   | business outcomes  |
|                   | <ul> <li>Guide team in the development of service level agreements</li> </ul>  |
|                   | <ul> <li>Provide advice and guidance to cybersecurity topics on ICT projects</li> </ul>  |
| Clients/customers | <ul> <li>Provide sound and reliable advice to achieve agency objectives</li> </ul>   |
|                   | <ul> <li>Provide advice and guidance on system related topics</li> </ul>   |
|                   | <ul> <li>Maintain collaborative and positive working relationships and communicate</li> </ul>  |
|                   | effectively with all Treasury staff  |
| External          |  |
| Suppliers/Vendors | <ul> <li>Review and ensure conformance to all SLAs as per service agreements</li> </ul>  |
|                   | <ul> <li>Review and recommends fit-for-purpose and best practise advice, solution and<br/>technology to further improve Treasury's cyber landscape.</li> </ul> |



# Capabilities for the role

The NSW Public Sector Capability Framework applies to all NSW public sector employees. The Capability Framework is available at <a href="http://www.psc.nsw.gov.au/capabilityframework">www.psc.nsw.gov.au/capabilityframework</a>

This role also utilises an occupation specific capability set which contains information from the Skills Framework for the Information Age (SFIA). The capability set is available at <a href="https://www.psc.nsw.gov.au/capabilityframework/ICT">www.psc.nsw.gov.au/capabilityframework/ICT</a>

## **Capability summary**

Below is the full list of capabilities and the level required for this role. The capabilities in bold are the focus capabilities for this role. Refer to the next section for further information about the focus capabilities.

| apability Group      | Capability Name                     | Level        |
|----------------------|-------------------------------------|--------------|
| Personal             | Display Resilience and Courage      | Adept        |
|                      | Act with Integrity                  | Adept        |
|                      | Manage Self                         | Adept        |
|                      | Value Diversity                     | Adept        |
|                      | Communicate Effectively             | Advanced     |
| 63                   | Commit to Customer Service          | Adept        |
|                      | Work Collaboratively                | Adept        |
| Relationships        | Influence and Negotiate             | Adept        |
| Results              | Deliver Results                     | Adept        |
|                      | Plan and Prioritise                 | Adept        |
|                      | Think and Solve Problems            | Advanced     |
|                      | Demonstrate Accountability          | Adept        |
| *                    | Finance                             | Intermediate |
| <b>*</b>             | Technology                          | Advanced     |
| Business<br>Enablers | Procurement and Contract Management | Intermediate |
| Enablers             | Project Management                  | Adept        |
| People<br>Management | Manage and Develop People           | Intermediate |
|                      | Inspire Direction and Purpose       | Intermediate |
|                      | Optimise Business Outcomes          | Intermediate |
|                      | Manage Reform and Change            | Intermediate |

| Capability Set | Category, Sub-category and Skill                                     | Level and Code |
|----------------|--|----------------|
|                | Service Management, Service Operation, Security Administration       | Level 6 – SCAD |
| CTI            | Strategy & Architecture, Information Strategy, Information Security  | Level 6 – SCTY |
| IIII SFIA      | Strategy & Architecture, Information Strategy, Information Assurance | Level 5 – INAS |
|                | Strategy & Architecture, Advise & Guidance, Consultancy              | Level 5 – CNSL |
|                | Strategy & Architecture, Advise & Guidance, Technical Specialism     | Level 4 – TECH |



# Focus capabilities

The focus capabilities for the role are the capabilities in which occupants must demonstrate immediate competence. The behavioural indicators provide examples of the types of behaviours that would be expected at that level and should be reviewed in conjunction with the role's key accountabilities.

| NSW Public Sector Capability Framework                          |              |   |
|---|--------------|---|
| Group and Capability  | Level        | Behavioural Indicators  |
| <b>Personal Attributes</b><br>Display Resilience and<br>Courage | Intermediate | <ul> <li>Be flexible and adaptable and respond quickly when situations change</li> <li>Offer own opinion and raise challenging issues</li> <li>Listen when ideas are challenged and respond in a reasonable way</li> <li>Work through challenges</li> <li>Stay calm and focused in the face of challenging situations</li> </ul>  |
| <b>Relationships</b><br>Commit to Customer<br>Service           | Intermediate | <ul> <li>Support a culture of quality customer service in the organisation</li> <li>Demonstrate a thorough knowledge of the services provided and relay to customers</li> <li>Identify and respond quickly to customer needs</li> <li>Consider customer service requirements and develop solutions to meet needs</li> <li>Resolve complex customer issues and needs</li> <li>Co-operate across work areas to improve outcomes for customers</li> </ul>  |
| <b>Results</b><br>Think and Solve<br>Problems                   | Intermediate | <ul> <li>Research and analyse information and make recommendations based<br/>on relevant evidence</li> <li>Identify issues that may hinder completion of tasks and find<br/>appropriate solutions</li> <li>Be willing to seek out input from others and share own ideas to<br/>achieve best outcomes</li> <li>Identify ways to improve systems or processes which are used by the<br/>team/unit</li> </ul>  |
| Business Enablers<br>Technology                                 | Adept        | <ul> <li>Research and analyse information and make recommendations based<br/>on relevant evidence</li> <li>Identify issues that may hinder completion of tasks and find<br/>appropriate solutions</li> <li>Be willing to seek out input from others and share own ideas to<br/>achieve best outcomes</li> <li>Identify ways to improve systems or processes which are used by the<br/>team/unit</li> </ul>  |
| Business Enablers<br>Project Management                         | Adept        | <ul> <li>Prepare clear project proposals and define scope and goals in measurable terms</li> <li>Establish performance outcomes and measures for key project goals, and define monitoring, reporting and communication requirements</li> <li>Prepare accurate estimates of costs and resources required for more complex projects</li> <li>Communicate the project strategy and its expected benefits to others</li> <li>Monitor the completion of project milestones against goals and initiate amendments where necessary</li> <li>Evaluate progress and identify improvements to inform future projects</li> </ul> |
| People Management   | Foundational | Clarify work required, expected behaviours and outputs  |



| NSW Public Sector Capability Framework |       |  |  |
|--|-------|--|--|
| Group and Capability                   | Level | Behavioural Indicators   |  |
| Manage and Develop<br>People           |       | <ul> <li>Contribute to developing team capability and recognise potential in people</li> <li>Give support and regular constructive feedback that is linked to development needs</li> </ul> |  |
|  |       | <ul> <li>Identify appropriate learning opportunities for team members</li> <li>Recognise performance issues that need to be addressed and seek appropriate advice</li> </ul>               |  |

| Occupation specific capability set (Skills Framework for the Information Age – SFIA) |                |   |
|--|----------------|---|
| Category & Sub-<br>Category  | Level & Code   | Level Descriptions  |
| Strategy &<br>Architecture<br>Information Strategy                                   | Level 6 – SCTY | Ensures that incidents and requests are handled according to agreed<br>procedures. Ensures that documentation of the supported components<br>is available and in an appropriate form for those providing support.<br>Creates and maintains support documentation. |

