# Role Description Work Health & Safety Officer



Agency	NSW Department of Education
Division/Branch/Unit	SINSW/Business Enablement/People & Performance
Location	George St, Sydney
Classification/Grade/Band	Clerk Grade 7/8
Kind of Employment	Temporary
Role Number	BE052
ANZSCO Code	251312
PCAT Code	1224512
Date of Approval	November 2019
Agency Website	education.nsw.gov.au schoolinfrastructure.nsw.gov.au

## Agency overview

The NSW Department of Education provides, funds and regulates education services for NSW students from early childhood to secondary school, delivering world-class education through its public schools and providing funding support to non-government schools. We employ, develop and support teachers, leaders and other staff to deliver the best outcomes for students and to advance the wellbeing of Aboriginal people.

School Infrastructure NSW (SINSW) is delivering new school buildings, major upgrades and maintenance strategies to ensure every school-aged child has access to high quality education facilities at their local public school. This encompasses the largest investment in public education infrastructure in the history of NSW.

# Primary purpose of the role

Manage and coordinate the implementation of safety and workplace wellbeing initiatives and programs in conjunction with workplace managers to ensure SINSW complies with Work Health and Safety (WHS) legislative requirements and promote an effective and productive work environment.

# Key accountabilities

- Provide advice and information to workplace managers on all aspects of the Department of Education
   WHS policy to ensure compliance with all associated processes and procedures.
- Provide authoritative advice to senior management and staff on a broad range of contemporary health, safety and wellbeing issues.
- Consult with building management to collaborate on the coordination and implementation of the processes and procedures of the emergency management policy.
- Establish and maintain processes and procedures to support the implementation of the WHS
  framework including making recommendations to the CE relating to the Health & Safety
  Representatives and WHS workplace committee.



- Coordinate procedures to ensure the provision of training and refresher training for First Aid Attendants to comply with legislative requirements and training to ensure a productive and respectful workplace.
- Establish and maintain a communications board to identify the division's on-site first aid attendants and emergency management personnel.
- Liaise with WHS to develop return to work plans in compliance with work health and safety, workers compensation and injury management legislation and departmental policy and procedures.
- Collaborate with WHS in the implementation and monitoring of return to work plans to ensure compliance with associated programs for injury management or psychological wellbeing in accordance with legislative and departmental requirements.

## Key challenges

- Managing competing stakeholder demands, ensuring that high risk matters are assessed as a priority and in a timely manner.
- Maintaining knowledge and understanding of all the current work health and safety legislative and regulatory developments.
- Implementing, managing and evaluating a comprehensive wellbeing program across SINSW.

## **Key relationships**

Who	Why
Internal	
Manager	<ul> <li>Provide regular status reports.</li> <li>Consult regarding the management of sensitive, high risk or business critical matters.</li> <li>Receive performance feedback.</li> </ul>
Work Team	<ul> <li>Support team, work collaboratively to contribute to achieving the team's business outcomes.</li> <li>Participate in meetings to represent work group perspective and share information.</li> <li>Participate in discussions and decisions regarding.</li> <li>Implementation of innovation and best practice.</li> </ul>
SINSW staff	Communicate specialist advice and provide guidance on complex matters requiring specialist knowledge and implementation expertise.
External	
Learning networks/communities of practice	<ul> <li>Actively participates in internal and/or external learning opportunities, briefing sessions and workshops to keep up to date and to maintain specialist knowledge.</li> </ul>

#### Role dimensions

#### **Decision making**

Works with limited supervision and guidance to achieve overall work commitments developed in agreement with the supervisor or manager.



Acts independently to determine day-to-day work priorities, negotiate matters related to area of responsibility and makes decisions in relation to the quality of work outcomes.

## Reporting line

Director, People and Performance

**Direct reports** 

Nil

**Budget/Expenditure** 

Nil

## **Essential requirements**

- Extensive WHS experience within a state government context.
- Accreditation in Return to Work Coordination.
- Knowledge of and commitment to the department's Aboriginal education policies.
- Current Driver License.

## Capabilities for the role

The NSW Public Sector Capability Framework applies to all NSW public sector employees. The Capability Framework is available at <a href="https://www.psc.nsw.gov.au/capabilityframework">www.psc.nsw.gov.au/capabilityframework</a>

## **Capability summary**

Below is the full list of capabilities and the level required for this role. The capabilities in bold are the focus capabilities for this role. Refer to the next section for further information about the focus capabilities.



NSW Public Sector Capability Framework				
<b>Capability Group</b>	Capability Name	Level		
Personal Attributes	Display Resilience and Courage	Adept		
	Act with Integrity	Intermediate		
	Manage Self	Adept		
	Value Diversity	Intermediate		
Relationships	Communicate Effectively	Adept		
	Commit to Customer Service	Adept		
	Work Collaboratively	Intermediate		
	Influence and Negotiate	Intermediate		
Results	Deliver Results	Adept		
	Plan and Prioritise	Intermediate		
	Think and Solve Problems	Adept		
	Demonstrate Accountability	Intermediate		
Business Enablers	Finance	Foundational		
	Technology	Intermediate		
	Procurement and Contract Management	Foundational		
	Project Management	Intermediate		

## Focus capabilities

The focus capabilities for the role are the capabilities in which occupants must demonstrate immediate competence. The behavioural indicators provide examples of the types of behaviours that would be expected at that level and should be reviewed in conjunction with the role's key accountabilities.

NSW Public Sector Capability Framework				
Group and Capability	Level	Behavioural Indicators		
Personal Attributes Display Resilience and Courage	Adept	<ul> <li>Be flexible, show initiative and respond quickly when situations change</li> <li>Give frank and honest feedback/advice</li> <li>Listen when ideas are challenged, seek to understand the nature of the criticism and respond constructively</li> <li>Raise and work through challenging issues and seek alternatives</li> <li>Keep control of own emotions and stay calm under pressure and in challenging situations</li> </ul>		
Relationships Communicate Effectively	Adept	<ul> <li>Tailor communication to the audience</li> <li>Clearly explain complex concepts and arguments to individuals and groups</li> <li>Monitor own and others' non-verbal cues and adapt where necessary</li> </ul>		



	NSW Public Sector Capability Framework				
Group and Capability	Level	Behavioural Indicators			
		Create opportunities for others to be heard			
		Actively listen to others and clarify own understanding			
		Write fluently in a range of styles and formats			
Relationships	Adept	Take responsibility for delivering high quality customer-			
Commit to Customer Service		focused services			
		Understand customer perspectives and ensure     respectives and ensure			
		responsiveness to their needs			
		Identify customer service needs and implement solutions     Find apportunities to as apports with internal and external			
		<ul> <li>Find opportunities to co-operate with internal and external parties to improve outcomes for customers</li> </ul>			
		<ul> <li>Maintain relationships with key customers in area of expertise</li> </ul>			
		<ul> <li>Connect and collaborate with relevant stakeholders within</li> </ul>			
		the community			
Relationships	Intermediate	<ul> <li>Build a supportive and co-operative team environment</li> </ul>			
Work Collaboratively		<ul> <li>Share information and learning across teams</li> </ul>			
•		<ul> <li>Acknowledge outcomes which were achieved by effective</li> </ul>			
		collaboration			
		<ul> <li>Engage other teams/units to share information and solve</li> </ul>			
		issues and problems jointly			
		Support others in challenging situations			
Results	Adept	Take responsibility for delivering on intended outcomes			
Deliver Results		<ul> <li>Make sure team/unit staff understand expected goals and acknowledge success</li> </ul>			
		<ul> <li>Identify resource needs and ensure goals are achieved within budget and deadlines</li> </ul>			
		<ul> <li>Identify changed priorities and ensure allocation of resources</li> </ul>			
		meets new business needs			
		<ul> <li>Ensure financial implications of changed priorities are explici and budgeted for</li> </ul>			
		<ul> <li>Use own expertise and seek others' expertise to achieve work outcomes</li> </ul>			
Business Enablers	Intermediate	Apply computer applications that enable performance of more complex tasks.			
Technology		more complex tasks			
		<ul> <li>Apply practical skills in the use of relevant technology</li> <li>Make effective use of records, information and knowledge</li> </ul>			
		management functions and systems			
		<ul> <li>Understand and comply with information and</li> </ul>			
		communications security and acceptable use policies			
		Support the implementation of systems improvement			
		initiatives and the introduction and roll-out of new			
		technologies			

