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| **Cluster** | Regional NSW |
| **Agency** | Department of Regional NSW |
| **Division / Branch / Unit** | Public Works Advisory and Regional Development / Regional Programs |
| **Location** | Sydney |
| **Classification / Grade / Band** | Clerk Grade 7/8 |
| **ANZSCO Code** | 262111 |
| **PCAT Code** | 1119192 |
| **Date of Approval** | 3 March 2021 |
| **Agency Website** | nsw.gov.au\regionalnsw |

Agency overview

The Department of Regional NSW was formed in 2020 as a central agency for regional issues. The Department is responsible for building resilient regional economies and communities, strengthening primary industries, managing the use of regional land, overseeing the state’s mineral and mining resources and ensuring government investment in regional NSW is fair and delivers positive outcomes for local communities and businesses.

Public Works Advisory (PWA) is part of the Department of Regional NSW. PWA supports local and state government agencies to deliver critical infrastructure initiatives by providing expert advisory, planning, delivery and support services. We bridge the gap between the government and the private sector, helping clients to maximise value, optimise costs and manage risks in their infrastructure programs and the lifecycle management of their assets.

Regional Development works with state and local government agencies, regional communities, business and other stakeholders to drive the NSW Government’s regional priorities and deliver better outcomes for the people living and working in regional NSW.

For more information go to [www.nsw.gov.au\regionalnsw](http://www.nsw.gov.au\regionalnsw)

Primary purpose of the role

The Data Project Officer maintains the data generated by funding programs in the Regional Programs branch, assists with development of internal reporting tools, and provides input to reports and analysis for internal and external clients.

# Key accountabilities

* Maintain and update data collections to ensure integrity of data and provide accurate, complete, and accessible information, and ensure that data is consistently recorded across different data management and reporting systems (including Salesforce and SmartyGrants).
* Develop and implement data management policies to facilitate adoption of best practice under the Department’s records management procedures.
* Liaise with Program Managers to facilitate the exchange of information, ensuring accurate data is maintained for reporting purposes and that appropriate data collection processes are in place.
* Create standard reports and respond to information requests for grants projects outside of the NSW Regional Group.
* Provide data and assist in responding to information requests from the Minister’s Office, Senior Management and the regional network.
* Provide support with the generation of electorate summary reporting, including preparation of data and confirmation of currency as per agreed reporting milestone dates.

Key challenges

* Effectively managing and prioritising tasks to achieve targets in a high workload environment.
* Ensuring data integrity and currency within the data systems and have an appropriate audit trail of documentation.

Key relationships

| Who | Why |
| --- | --- |
| **Ministerial Office** |  |
| Representative of Ministerial Office | * Provide current data as requested |
| **Internal** |  |
| Manager | * Receive guidance and provide regular updates on key projects, issues and priorities * Report inconsistent and inappropriate application of operational policies and procedures within corporate databases * Identify emerging issues/risks |
| Team members | * Share information and provide support and assistance |
| **External** |  |
| External Stakeholders & Fund Recipients | * Foster and maintain relationships |

# Role dimensions

## Decision making

* Determines and manages own work load and priorities.
* Exercises discretion in the approach and content of information, advice and recommendations provided.

## Reporting line

Manager

## Direct reports

Nil

## Budget/Expenditure

Nil

Essential requirements

* Current drivers licence and willingness to travel.

# Capabilities for the role

The [NSW public sector capability framework](https://www.psc.nsw.gov.au/workforce-management/capability-framework/the-capability-framework) describes the capabilities (knowledge, skills and abilities) needed to perform a role. There are four main groups of capabilities: personal attributes, relationships, results and business enablers, with a fifth people management group of capabilities for roles with managerial responsibilities. These groups, combined with capabilities drawn from occupation-specific capability sets where relevant, work together to provide an understanding of the capabilities needed for the role.

The capabilities are separated into **focus capabilities** and **complementary capabilities**.

# Focus capabilities

*Focus capabilities* are the capabilities considered the most important for effective performance of the role. These capabilities will be assessed at recruitment.

The focus capabilities for this role are shown below with a brief explanation of what each capability covers and the indicators describing the types of behaviours expected at each level.

| FOCUS CAPABILITIES | | | | |
| --- | --- | --- | --- | --- |
| **Capability group/sets** | **Capability name** |  | **Behavioural indicators** | **Level** |
|  | **Act with Integrity**  Be ethical and professional, and uphold and promote the public sector values | | Represent the organisation in an honest, ethical and professional way  Support a culture of integrity and professionalism  Understand and help others to recognise their obligations to comply with legislation, policies, guidelines and codes of conduct  Recognise and report misconduct and illegal and inappropriate behaviour  Report and manage apparent conflicts of interest and encourage others to do so | Intermediate |
|  | **Communicate Effectively**  Communicate clearly, actively listen to others, and respond with understanding and respect | | Focus on key points and speak in plain English  Clearly explain and present ideas and arguments  Listen to others to gain an understanding and ask appropriate, respectful questions  Promote the use of inclusive language and assist others to adjust where necessary  Monitor own and others’ non-verbal cues and adapt where necessary  Write and prepare material that is well structured and easy to follow  Communicate routine technical information clearly | Intermediate |
| **Commit to Customer Service**  Provide customer-focused services in line with public sector and organisational objectives | | Focus on providing a positive customer experience  Support a customer-focused culture in the organisation  Demonstrate a thorough knowledge of the services provided and relay this knowledge to customers  Identify and respond quickly to customer needs  Consider customer service requirements and develop solutions to meet needs  Resolve complex customer issues and needs  Cooperate across work areas to improve outcomes for customers | Intermediate |
|  | **Deliver Results**  Achieve results through the efficient use of resources and a commitment to quality outcomes | | Seek and apply specialist advice when required  Complete work tasks within set budgets, timeframes and standards  Take the initiative to progress and deliver own work and that of the team or unit  Contribute to allocating responsibilities and resources to ensure the team or unit achieves goals  Identify any barriers to achieving results and resolve these where possible  Proactively change or adjust plans when needed | Intermediate |
| **Demonstrate Accountability**  Be proactive and responsible for own actions, and adhere to legislation, policy and guidelines | | Take responsibility for own actions  Be aware of delegations and act within authority levels  Be aware of team goals and their impact on work tasks  Follow safe work practices and take reasonable care of own and others’ health and safety  Escalate issues when these are identified  Follow government and organisational record-keeping requirements | Foundational |
|  | **Technology**  Understand and use available technologies to maximise efficiencies and effectiveness | | Demonstrate a sound understanding of technology relevant to the work unit, and identify and select the most appropriate technology for assigned tasks  Use available technology to improve individual performance and effectiveness  Make effective use of records, information and knowledge management functions and systems  Support the implementation of systems improvement initiatives, and the introduction and roll-out of new technologies | Intermediate |

# Complementary capabilities

*Complementary capabilities* are also identified from the Capability Framework and relevant occupation-specific capability sets. They are important to identifying performance required for the role and development opportunities.

Note: capabilities listed as ‘not essential’ for this role are not relevant for recruitment purposes however may be relevant for future career development.

| COMPLEMENTARY CAPABILITIES | | | | |
| --- | --- | --- | --- | --- |
| **Capability group/sets** | **Capability name** |  | **Description** | **Level** |
|  | Display Resilience and Courage | | Be open and honest, prepared to express your views, and willing to accept and commit to change | Foundational |
| Manage Self | | Show drive and motivation, an ability to self-reflect and a commitment to learning | Intermediate |
| Value Diversity and Inclusion | | Demonstrate inclusive behaviour and show respect for diverse backgrounds, experiences and perspectives | Foundational |
|  | Work Collaboratively | | Collaborate with others and value their contribution | Intermediate |
| Influence and Negotiate | | Gain consensus and commitment from others, and resolve issues and conflicts | Foundational |
|  | Plan and Prioritise | | Plan to achieve priority outcomes and respond flexibly to changing circumstances | Intermediate |
| Think and Solve Problems | | Think, analyse and consider the broader context to develop practical solutions | Intermediate |
|  | Finance | | Understand and apply financial processes to achieve value for money and minimise financial risk | Foundational |
| Procurement and Contract Management | | Understand and apply procurement processes to ensure effective purchasing and contract performance | Foundational |
| Project Management | | Understand and apply effective planning, coordination and control methods | Intermediate |